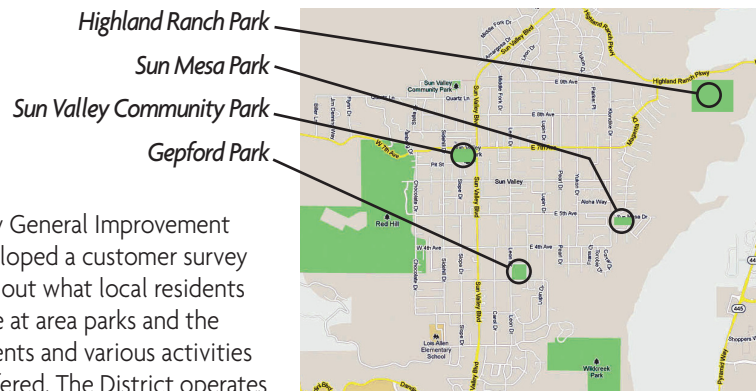


# News and Events of the Sun Valley General Improvement District

## PARKS & RECREATION CUSTOMER SURVEY



The Sun Valley General Improvement District has developed a customer survey designed to find out what local residents would like to see at area parks and the pool, such as events and various activities not currently offered. The District operates and maintains the parks and the pool. The survey asks about specific park services at the following Sun Valley parks: Sun Valley Community Park and the Sun Valley Pool; Gepford Park; Highland Ranch and Sun Mesa Park. Your response to the survey will help enable new planning for events and programs at area parks and at the pool. To participate you can visit the District's website at [www.svgid.com](http://www.svgid.com) and surveys are also available at the Neighborhood Center and the main District office at 5000 Sun Valley Blvd.



### Voting – It's Your Right

Election Day is Tuesday November 6, 2012, and along with several voting sites, the District will provide a voting site for those registered to vote at that precinct. The location is the District office at 5000 Sun Valley Blvd., downstairs in the Board Room. The Board Room is accessed by Prosser Avenue. To find out the location of your precinct, visit [www.co.washoe.nv.us/voters](http://www.co.washoe.nv.us/voters).

### Winter Sewer Evaluation

Each Year the District performs a winter sewer usage evaluation. During the months of December, January and February customers will be billed sewer charges based on 100% of their metered water consumption. This allows the District to set each customer sewer maximum. What does that mean? During these months it is likely that most customers are not irrigating their yards or using additional water that never reaches the District's sewer system (Swamp cooler, washing cars, etc.) It is safe to say that any water use during the evaluation months is an accurate measure of metered water consumption that reaches the District's Sewer

system. The average monthly consumption during this period shall establish each individual customer's maximum monthly billable quantity for sewer service for the remainder of the year (March-November). If the monthly discharge is less than the average monthly consumption, the billing shall be based on the actual metered water consumption for that billing period. If at any time during the winter sewer usage evaluation period you experience a leak, drip your water to prevent the pipes from freezing, or irrigate the yard due to unseasonably warm weather, please contact the District to fill out the appropriate form. Submitting these forms will allow the District to take these instances into consideration when setting the sewer maximum.

### 2012 Community Service Award Winners

A high five and salute to the following businesses and people that were recognized this year as the Community Service Award recipients. The award is given to recognize residents and businesses that have gone above and beyond to help improve the Sun Valley Community. Thank you!

# PIPELINE



## FALL 2012

The Sun Valley General Improvement District is an equal opportunity provider and employer.

5000 Sun Valley Boulevard  
Sun Valley, Nevada 89433-8229  
775-673-2220 • fax 775-673-1835

[www.svgid.com](http://www.svgid.com)

*Highland Ranch Homeowners Association*

*Melissa Krall-Health & Safety Fair*

*Heidi Parker-Health & Safety Fair*

*Doug Cordova*

*La Gloria Mart*

*Washoe County Sheriff's office*

2013 nominations will be accepted April-June 2013 and applications are available at the District office. Call 775.673.2220.

## Pool Lifeguards Are Life Savers



Thanks to the Sun Valley Pool lifeguards for an outstanding and successful season this year. Your dedication and skills are greatly appreciated. Looking forward to seeing you all next season!

## New Customer Service Supervisor



The District welcomed Erin Dowling this summer as the District's Customer Service Supervisor. Erin was previously with the City of Reno as Administrative Secretary to the Director of Parks, Recreation & Community Services. She has extensive experience in office management and human resources and

has lived in Washoe County for the past 19 years, and is from Long Island, New York. Erin and her husband are raising 3 daughters age 15, 13 and 10 that are very active in competitive soccer; hence Erin is a true Soccer mom. Welcome Erin!

## Prepping For The Cold

It is time to prepare lawns and gardens for the winter season. Cleaning up the garden will help plants weather the colder temperatures, by trimming back, adding mulch and some final deep watering. Lawns need a final feeding and deep watering that will help keep your lawn healthy during the seasonal cold spell that will bring freezing temperatures. Pipes also need to be attended to including water shut off to the outside, draining and removal of backflow devices and possible wrapping of the pipes, depending upon their location. Make sure all family members know where the water shut off is located in case of an emergency.

## Veterans Day Celebration

This year's Veterans Day is celebrated Monday November 12, 2012. The District, in a partnership with the Washoe County Senior Services will hold the 3rd annual Veterans Day Celebration at the Neighborhood Center located at the Sun Valley Community Park. Local residents are invited to enjoy the free festivities while giving thanks and honor to those that have served our country and to those that are currently serving. The celebration will include distinguished guests, a color guard and a free barbeque and refreshments.

## Halloween Teen Party

The Sun Valley Annual Halloween Teen Party at the Sun Valley Community Center will be held Friday October 26, 2012, and features a costume contest, food, refreshments and raffle prizes. Teens 13 through 16 only are admitted. Time: 7:00 pm until 10:00 pm. Tickets will be available in advance for \$3 and \$5 at the door. For information call the Boys & Girls Club of Truckee Meadows 775.674.8484

## District Trustee Meeting Calendar

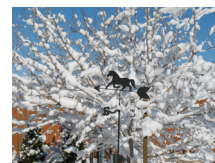
The SVGID Board of Trustees meets at 6 pm the second and fourth Thursday of each month at the Sun Valley General Improvement District Board Room, located at 5000 Sun Valley Blvd. in Sun Valley. (The Board Room is located on the lower level. Please use the Prosser Way entrance). Meetings are open to the general public.

## Volunteer At the Parks

Volunteering just feels good. It is also helpful to the community and to the upkeep of our parks in Sun Valley. The District is encouraging residents, groups and organizations to volunteer and assist the District with our neighborhood parks, programs and events. If you have some free time and would like to contribute to the community by helping to keep our parks clean and safe, removing graffiti, assisting with special events or providing educational program, we are looking for you. As a volunteer you can give as much time or as little as you would like but any time that you can give will be greatly appreciated by the District and the community. If you are interested in volunteering or have any questions contact the District at 775-673-2220 or visit our website at [www.svgid.com](http://www.svgid.com). Everyone benefits from volunteering.

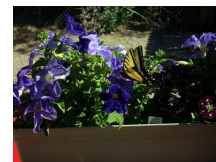
## Photo Contest Winners

Congratulations to the latest winners of the 2012 Sun Valley Annual Photo Contest.



2nd place  
Susan Rule

3rd place  
Joel Ruvalcaba



1st place  
Marilyn Hodges



# ENJOY FALL IN THE VALLEY!

