

PIPELINE



FALL 2013

The Sun Valley General Improvement District
is an equal opportunity provider and employer.

5000 Sun Valley Boulevard
Sun Valley, Nevada 89433-8229
775-673-2220 • fax 775-673-1835

www.svgid.com

NEW DISTRICT BILLING STATEMENTS

The District has revised its billing statements and late notices based on the feedback we have received from customers, by adding additional information to the bills. We hope the following detail on the new look will assist customers in reading the statements and if you do have questions, please contact the District Office at 673-2220.

- The payment stub is now located at the top of the bill and provides a place (on the back of the stub) to update your mailing address
- Monthly charges are broken down, showing base rates and consumption of both water and sewer use
- Water use is in the form of a visual graph to show you how your current usage compares to last years' use during the same month
- Past due amounts are now highlighted in yellow as reminder that you may be in jeopardy of being disconnected if not paid by the date on the statement
- The bottom portion of the bill allows room for important announcements from the District and upcoming events

Easy Payment Methods Available

- You can make your payments at the District office by cash, check, money order (no fee) or with Visa/MasterCard/Discover credit or debit card (\$1 fee)
- At the District drop box by check or money order (no fee)
- By USPS with check or money order (no fee)
- ACH – automatic deduction on due date from your checking account (no fee)
- By phone with a Visa/MasterCard/Discover credit or debit card (\$1 fee)
- Or by using your bank bill pay (fees vary by Bank)

Sun Valley Recreation – You Asked, We Listened

Based on customer's requests for expanded recreational programs, the District is pleased to report that this past summer we held two movies in the park events. The first, Dive into Summer, was held on June 7th and included expanded pool hours, a BBQ provided by Cal Ripkin, bounce houses courtesy of the Boys & Girls Club, and a showing of Madagascar 3 as the sun went down. The second, Summer Blowout Party, was held on August 9th and also included expanded pool hours and pool party

followed by the movie Oz: The Great and Powerful at dark.

At the request of pool patrons, the District increased swim lesson programs, extended summer hours, provided additional opportunities for adult swim, and held a free swim day sponsored by the Fink Family.

At the Neighborhood Center, in addition to the Washoe County Senior Services Program, the District now offers a variety of Zumba fitness and martial arts classes. In the parks, several leagues and recreational programs such as soccer, baseball and BMX are held regularly. The District would appreciate your feedback of any ideas and suggestions for future activities and events. For more information and to provide your input, please inquire at the District office at 5000 Sun Valley Blvd., or visit the website at www.svgid.com.



Photo Contest Winners



First Place Winner – Robin Patrick



Second Place Winner – Gerald Hodges



Third Place Winner – Barbara Alberti

On behalf of the Sun Valley General Improvement District, we wish to thank all of the participants in the photo contest. If you didn't enter in this year's photo contest you can enter in next year's photo contest that starts next Spring.

2013 Veterans Breakfast Appreciation November 9th

The District is looking forward to our 4th Annual Veterans Day Celebration at the Sun Valley Neighborhood Center on **Saturday, November 9th from 9am to 12 noon**. This event allows us the opportunity to honor and thank our veterans for their service and dedication to our country. All Veterans, active and non-active military, their families, and the community are invited to attend this free event and enjoy a free pancake breakfast.



Community Service Award Recipients 2013

The following local residents were presented with the District's annual community service award. The recipients are nominated by local residents and selected by the District's Board of Trustees. The 2013 recipients are Mark Goble for his dedicated service to the Sun Valley Landowners Association and to the Sun Valley Community; and Dave Shumway for his service and dedication to the Washoe County Health Department and volunteerism to the Sun Valley community. Congratulations!

Dates to Remember

The District offices will be closed for the following holiday's.

- Nevada Day October 25, 2013
- Veterans Day November 11, 2013
- Thanksgiving Day November 28, 2013 & November 29, 2013
- Christmas Day December 25, 2013
- New Year's Day January 1, 2014.

THE DISTRICT ENCOURAGES VOLUNTEERISM IN THE VALLEY

Prepare For Winter/ Preventing Frozen Pipes

Taking the time to take some preventative maintenance can save a lot of trouble during the winter months when temperatures drop. Many homes in Sun Valley are not built on a foundation and are more susceptible to frozen pipes. The water pipes under your home and the exposed supply line should be wrapped with heat tapes. It is important not only to make sure the heat tapes are working before the cold weather sets in, but also check them frequently during the cold months – as they can burn out. It is also important to check that there are no openings in the skirting, allowing the frigid air to get in.

Sun Valley Pool Lifeguards

We wish to thank the Sun Valley Pool lifeguards for their hard work and dedication at the pool this past season. They made the Sun Valley Pool a fun and safe place to recreate and we look forward to their return next summer.



ENJOY FALL - HAPPY HOLIDAYS!

