

RULE NO. 8

CONTINUITY OF SERVICE

I. EMERGENCY INTERRUPTIONS

- A. The District will make all reasonable efforts to prevent interruption to service and when such interruptions occur will endeavor to re-establish service with the shortest possible delay consistent with the safety to its Customers and the general public.
- B. Where an emergency interruption of water service affects the service to any public fire protection device, the District will promptly endeavor to notify the Fire Chief or other public official responsible for fire protection of such interruption and subsequent restoration of normal service.
- C. The District will not be liable for interruption or shortage, or insufficiency of water supply, sewer service, or any loss or damage of any kind or character occasioned thereby, if same is caused by Act of God, fire, strike, riot, war, accident, breakdown, an act of terrorism, or action by governmental body or any other cause beyond the control of the District.
- D. Under disaster conditions the District will cooperate to the fullest extent with the governmental agency having authority in the area.

II. SCHEDULED INTERRUPTIONS

- A. Whenever the District finds it necessary to schedule an interruption to its water or sewer service, it will, where feasible, notify all Customers to be affected by the interruption, stating the approximate time and anticipated duration of the interruption. Scheduled interruptions will be made at such hours as will provide the least inconvenience to the Customers consistent with reasonable District operations.
- B. Where public fire protection is provided by the mains affected by the interruptions, the District will promptly endeavor to notify the Fire Chief or other officials responsible for fire protection stating the approximate time and anticipated duration. In addition, the Fire Chief or other officials responsible for fire protection will be notified promptly upon restoration of service.

III. APPORTIONMENT OF WATER SUPPLY DURING TIMES OF SHORTAGE

During time of threatened or actual water shortage, the District will apportion its available water supply among its Customers in the manner that appears most equitable under circumstances then prevailing, and with due regard to public health and safety.

IV. LANDOWNER STANDBY AGREEMENT

The District shall allow an owner of property, all or part of which is held out for lease or rental purposes, whether residential, commercial or industrial or a combination thereof, to complete a "Landowner Standby Agreement", allowing District utility services to the property to continue uninterrupted upon the vacating of the property by a lessee or other tenant. This Rule and such form shall provide that, at such time as a Customer who is a lessee or other tenant of the subject property notifies the District that they are vacating the subject property and requests discontinuance of services, from that date forward the District services shall revert to the responsibility of the property owner, by opening a new account in the property owner's name, and will be assessed the Account Setup Fee, referenced in Rule No. 22. The property owner is thereafter liable for the payment of utility services whether or not the lessee or other tenant actually vacated the property on the date specified. The property owner may also, at any time, request that the "Landowner Standby Agreement" be activated or terminated by completing a Change Request and indicating such.