

TARIFF SCHEDULE
SUN VALLEY GENERAL IMPROVEMENT DISTRICT
DATE ISSUED: OCTOBER 16, 1997
LAST REVISED: MAY 22, 1989

RULE NO. 14

DISPUTED BILLS

In case of a dispute between a Customer and the District as to the correct amount of any bill, charge or service rendered by the District for water or sewer service furnished to the real property of the Customer, the Customer shall first deposit with the District the amount claimed by the District to be due.

In case of a dispute, failure on the part of the Customer to make such deposit within fifteen (15) days after written notice by the District stating that such deposit must be made or water service may be discontinued, shall warrant the District in discontinuing the water service to the Customer without further notice.

After such deposit, the District shall forthwith make such investigation as shall be required by the particular case, and report the result thereof to the Customer. The District shall notify the Customer within five (5) working days, in writing or otherwise, that he has the privilege of appeal to the Board of Trustees of the District as indicated in this rule. In the event that the complaint cannot be satisfactorily adjusted, the Customer may make application to the Board of Trustees of the District for adjustment of the complaint.