

## **RULE NO. 21**

### **WATER SERVICE RULES, FEES, CHARGES AND RATES**

#### **I. METERED WATER RATES, FEES AND CHARGES**

In addition to any fees, charges or rates established in the preceding Rules, the following shall apply as to water service:

A. Availability Of Water Service:

Water service is available from the District to Customers for real property within the service area and legal boundaries of the Sun Valley General Improvement District, per the District Rules and/or Regulations.

B. Applicability Of Water Rules, Rates, Fees And Charges:

The rules, fees and rates established in this Rule are applicable to all customers or owners of property connected to the water system owned, operated or controlled by the District, and to all Applicants desiring or being mandated by law to become so connected.

In addition, this Rule is applicable to Truckee Meadows Water Authority or any successor entity as follows: Truckee Meadows Water Authority is required to furnish to the District in written form on a monthly basis the results of all water meter readings on all multiple family residential dwellings located within the area south of the District which is served by that sewer capacity leased by the District to the County of Washoe.

C. Water Revenue System:

The District's Water Revenue System shall generate revenue sufficient to meet Operation, Maintenance and Repair costs to provide safe drinking water thereby assuring the facilities fiscal operational through charges to customers which are proportionate to their service connection and type.

1. Water Rules, Rates, Fees, And Charges For Residential Service Classification:

Delivery of water to any single-family residential dwelling unit individually metered as defined under Rule No. 1 located within the District's Service Area and connected to the water system owned and operated by the District.

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Base Service Rate –The minimum charge shall be set by the Customer’s meter size:

Service Connection/Meter Size	Per Meter-Per Month
3/4"	<b>\$24.00</b>
1"	<b>\$26.02</b>
1 1/2"	<b>\$30.04</b>
2"	<b>\$30.61</b>
3"	<b>\$37.25</b>
4"	<b>\$53.56</b>
6"	<b>\$59.38</b>
8"	<b>\$65.20</b>

Consumption Charge - per 1,000 gallons of water consumed per month, as shown by the Customer’s water meter:

Tier 1 0 to 6,000 gallons	<b>\$2.52</b>
Tier 2 Greater than 6,000 gallons	<b>\$3.61</b>

Multi-Unit Charge – For each additional unit in excess of one (1) unit served from a single residential meter, the unit charge shall be **\$24.00** per unit.

2. Water Rules, Rates, Fees, And Charges For Residential Multiple-Unit Complexes Service Classification:

Delivery of water to any Residential Multiple-Unit Complexes (including apartment complex, and mobile home parks) serviced by a master meter(s), as defined under Rule No. 1 located within the District’s Service Area and connected to the water system owned and operated by the District.

Base Service Rate – A minimum base service rate shall be set at the same as a single-family 3/4 inch meter, per apartment/mobile home unit and will be billed whether or not unit is occupied:

Service Connection/Meter Size	Per Meter-Per Month
3/4"	<b>\$24.00</b>

Consumption Charge - per 1,000 gallons of water consumed per month, as shown by the Customer’s water meter:

Tier 1 Usage up to 6,000 gallons per unit	<b>\$2.52</b>
Tier 2 Usage greater than 6,000 gallons, per unit	<b>\$3.61</b>

3. Water Rules, Rates, Fees, And Charges For Commercial And Industrial Service Classification:

Delivery of water to any Commercial and Industrial service classifications as defined in Rule No. 1 located within the District's Service Area and connected to the water system owned and operated by the District.

Base Service Rate – The minimum charge shall be set by the Customer's meter size:

Service Connection/Meter Size	Per Meter-Per Month
3/4"	<b>\$24.00</b>
1"	<b>\$26.02</b>
1 1/2"	<b>\$30.04</b>
2"	<b>\$30.61</b>
3"	<b>\$37.25</b>
4"	<b>\$53.56</b>
6"	<b>\$59.38</b>
8"	<b>\$65.20</b>

Consumption Charge per 1,000 gallons of water consumed per month, as shown by the Customer's water meter:

Tier 1 Per 1,000 gallons per month	<b>\$2.52</b>
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Additional Unit Charge – For each additional unit in excess of one (1) unit served from a single meter, a per unit charge shall be set by the Customer's meter size.

4. Water Rules, Rates, Fees, And Charges For Irrigation Service Classification:

Delivery of water to any separately metered Irrigation service as defined in Rule No. 1 located within the District's Service Area and connected to the water system owned and operated by the District.

Base Service Rate – The minimum charge shall be set by the Customer's meter size:

Service Connection/Meter Size	Per Meter-Per Month
3/4"	<b>\$24.00</b>
1"	<b>\$26.02</b>
1 1/2"	<b>\$30.04</b>

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2"	<b>\$30.61</b>
3"	<b>\$37.25</b>
4"	<b>\$53.56</b>
6"	<b>\$59.38</b>
8"	<b>\$65.20</b>

Consumption Charge - per 1,000 gallons of water consumed per month, as shown by the Customer's water meter:

Irrigation Per 1,000 gallons	<b>\$3.61</b>
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5. Water Rules, Rates, Fees, And Charges For Bulk Service Classification:

Delivery of water to be served as a one-time bulk usage basis such as, but not limited to, filling of water tanker truck to spray roads during construction and/or used for other construction purposes.

Base Service Rate – A monthly base service charge for having District's equipment and manpower available for bulk single use services shall be set at **\$29.13** per month.

Consumption Charge - per 1,000 gallons of water consumed per month, as shown by the Customer's water meter:

Bulk Use Per 1,000 gallons	<b>\$3.61</b>
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6. Regional Water Management Fee:

Nevada law creates a Western Regional Water Commission to plan for and manage the supply and quality of water, the collection and treatment of sewage, and the drainage and alleviation of excessive surface water among other things. Pursuant to such statutes an additional fee at a rate of 1.5% percent of the amount billed only on the base rate, applicable unit charge and gallons consumed (water only is to be billed by each supplier of water to its customers within the region. As a supplier of water, the District hereby imposes this charge as well. This charge will be stated separately on the water bill and dispersed for use by such Western Regional Water Commission.

7. Sparks Right-Of-Way Fee:

City of Sparks Right-of-Way Fee shall be charged to each Customer within City of Sparks limits and receiving services by the District at a rate of 5% percent of the amount billed on the base rate

and applicable unit charge and gallons consumed (right-of-way fee is assessed on water only). This charge will be stated separately on the water bill and dispersed to the City of Sparks per Agreement between City of Sparks and the District adopted June 22, 2020.

8. Minimum Charge:

The minimum monthly charge for service shall be the sum in accordance with the appropriate service classification as identified above.

9. Emergency Service Fees:

In the event that a Customer or property owner requests District personnel to inspect and/or repair water service and it is, upon such inspection or repair, determined by such District personnel that the cause of the need for such inspection or repair was not the responsibility of the District (i.e., frozen pipes, etc.) then there shall be added to the monthly bill for the premises a minimum charge of **\$40.00** for such services supplied after normal District working hours. Additional after hour services will be charged in accordance with the Utility Fee Schedule.

D. Accessory Dwellings:

A Customer applying for service to an Attached Accessory Dwelling or a Detached Accessory Dwelling, as defined in Rule No. 1 shall comply with the following conditions before service is supplied:

1. The Customer must apply for and receive a "Will Serve" letter from the District.
2. The water service line to service an Attached Accessory Dwelling shall be an extension of the service line servicing the main residence. The water service line to service a Detached Accessory Dwelling shall be a separate service line, with a separate and independent tap into the water main, with its own water meter, with its own dedicated water rights to serve additional dwelling and all inspections thereof shall be made and fees therefore shall be paid, as with new construction.
3. Attached Accessory Dwelling or a Detached Accessory Dwelling will be billed as set forth above in this Rule.

E. Infirm Care Units:

A customer applying for service to an infirm care unit, as defined in Rule No. 1, must comply with the following conditions before service is supplied:

1. The customer must first apply for and receive an Administrative Permit from Washoe County for the occupancy of such infirm care unit. The customer shall then apply, on a District-provided form, for temporary occupancy of the Infirm Care unit in the District. Such District form shall require, and the customer, by making such application, does agree that:
  - a. Suitable medical documentation supporting the need for the infirm care until must be supplied with the application.
  - b. All provisions of the District Rules and/or Regulations for water service to a residential unit must be met, except for the provision of a water meter to such unit, except as discussed below. These provisions include the application of all District inspection and approval of water service lines to the unit prior to occupancy.
  - c. The property owner must either be the caregiver for an immediate family member, or the actual infirm person.
  - d. The infirm care unit may not be transferred to another individual and/or property.
  - e. Any approval of such unit is automatically cancelled upon any transfer of ownership of the real property, upon which the unit is located, unless the District's approval is first obtained.
  - f. District staff, on initial approval, and the Board of Trustees on any subsequent renewal, may make any additional conditions to approval of the unit as are required in the particular circumstances of the infirm care situation.
2. All Infirm Care units are strictly temporary in nature, and continued occupancy thereof is not permanent or guaranteed by the District. If approved by District staff, the initial approval expires twelve (12) months from the date of issuance. If renewal of the approval of the Infirm Care unit is desired by the Customer, prior to such expiration the Customer shall provide an active Administrative Permit issued by Washoe County and/or request to be placed on the agenda for a

regular meeting of the Board of Trustees to consider such renewal. Customer shall supply a new set of medical documentation supporting the need for the continuation of the infirm care unit. The Board of Trustees, in its sole discretion, and whether or not such medical documentation is supplied, may for any legal reason approve or disapprove the renewal of the unit for an additional period of six (6) months from the date of expiration of the initial approval. Thereafter, the same process must be followed by customer every six (6) months from renewal of the unit until the unit is no longer in use.

3. Any additional unit charge will be charged as set forth above in this Rule.
4. The District reserves the right, at its own cost and expense, and at any time, to place a water meter of its choice at any suitable location of its choice, to read and measure the amount of water being utilized in such infirm care unit. By application for such infirm care unit, customer gives the District the right to come onto the property of customer to install, read, maintain and remove such meter.
5. It is a violation of the District Rules and/or Regulations for any customer to utilize an unapproved infirm care unit or to use an infirm care unit as a rental or otherwise to produce income there from. In the event of a disapproval of the continuation of the unit by the Board, the unit must be vacated by any occupant thereof within ten (10) days of disapproval. In the event any such occupant does not vacate the unit within that time, or in the event of a use of the unit in violation of the District Rules and/or Regulations, the District may immediately thereafter, on five (5) days written notice, take such steps as are necessary to stop the occupancy of such unit, including but not limited to, discontinuance of water service to the entire subject property of customer.

F. Non-Taxpaying Customers:

Customers that do not pay ad valorem property taxes to the District either because:

1. Customer is exempt as a matter of law from payment of ad valorem taxes; or

2. Customer receives service within an incorporated city and ad valorem taxes as authorized to be levied by the District by NRS 318.225 is not available because reserved by the incorporated city, whether by agreement or action, shall have a Capitalization Service Charge of **\$2.64** per dwelling unit charged per month to help fund capital improvement projects and ensure consistency in burden for that purpose with unincorporated District customers.

For Customer under (2) above, total District revenues from ad valorem property taxes shall be calculated by averaging; the total amount of ad valorem received by tax-paying customers and divided by the number of

services received by the District. The Capitalization Service Charge shall be applied equally to all sizes of service connection to such properties. The Capitalization Service Charge shall be reviewed and adjusted from time to time by the Board of Trustees of the District to assure consistency with tax-paying Customers. .

In the event that the District determines that a non-taxpaying customer has or will provide other consideration or services to the District or its customers which consideration or service is substantially equal to or greater than the money to be derived from the foregoing Capitalization Service Charge, the Board of Trustees of the District may, in its sole discretion, waive the foregoing charge set out in this paragraph.

G. Special Conditions:

1. For the purposes of computing the unit charge under Paragraph 3 above, a unit is defined under Rule No. 1.
2. Service hereunder shall be subject to the District Rules and/or Regulations applying to water service, which are incorporated herein by reference, except insofar as such rules and regulations are in conflict with this Rule, in which event the provisions of this Rule shall control.

II. WATER SERVICE CONSTRUCTION CONNECTION RULES, RATES, FEES AND CHARGES

A. Availability Of Water And Service Connection:

Water connections are available from the District to Customers for real property within the service area and legal boundaries of the Sun Valley General Improvement District, per the District Rules and/or Regulations.



B. Applicability Of Water Service Connection Rules, Rates, Fees, And Charges:

The rules, rates, fees and charges for water service connections established in this Rule are applicable to all persons applying for water connections to service any property falling under any service classification defined in Rule No. 1 herein.

C. Fees And Charges:

1. Tap Fee:

a. Base Fees:

The installation of water taps will be billed to the applicant at the actual cost of installation in terms of District staff time, equipment and material, and due upon completion of work. Due to the differences in water main depths and soil conditions, a firm estimate of cost cannot be given. The District's estimate of actual job costs shall be the required deposit. When pavement removal and replacement are required, an additional deposit based on the size of the street cut will be required.

When the County Building Department requires larger than a 1 inch service line between the meter and the building served, and a single meter box is to be installed, then a service line of a size equal to that required by the County Building Department between the meter and the building served shall be installed between the main and the single meter box. When the County Building Department requires larger than a 3/4 inch service line, and a double meter box is to be installed, then a 1-1/2 inch size line shall be installed between the main and the double meter box.

The base fee for connection by the District of water service pipes in excess of 1 inch in diameter shall be in an amount equal to the actual cost of installation thereof, which cost includes, but is not limited to, cost of meter, meter box, yoke, service lateral, sand, labor and all other costs incident to such installation.

b. Additional Charges:

In addition to the base fee for the tap as set out above, the applicant shall also pay the actual cost to the District of any street cut permit and of pavement cutting, removing and replacement. All street cut permits will be obtained by the District unless construction is being done by a contractor approved by the District, in which case the contractor or property owner will obtain the permit.

In the event a tap is requested by the Applicant to be performed outside of the District's regular working hours as set by the District, the Applicant shall also pay the overtime wages paid by the District to its employees and agents performing said tap.

c. Refund Procedure:

In the event an applicant cannot develop parcel(s) and taps have not been completed, any request for a refund must be approved by the Board of Trustees. Consideration of District bonded indebtedness obligations and the District's financial condition shall be of primary importance in decisions on such refunds. Refunds shall be considered only on a case-by-case basis. Refund will be subject to \$100.00 administrative fee, per occurrence.

2. General Water Facilities Charge:

For the availability of water service, the District shall charge and the Customer shall pay a fee based upon factors including, but not limited to, the District's current investment in the water system, system development costs and the cost of capital. This fee shall be separate and apart from costs of construction of private yard lines and house piping upon the Customer's property, which costs of construction are the sole responsibilities of the Customer. The General Water Facilities Charge shall be **\$7,381.00** per unit for any size new water service connection.

All water fees set forth in this Section shall be paid in full to the District prior to water plan submittal for review and/or approval by Nevada Department of Environmental Protection or Washoe County Health Department, issuance of Will Serve Letter, and commencement of construction of improvements on the subject property.

Provided, however, that for any improvement to real property, proposing single-family residential use, whether by parcel map or subdivision map, the Customer/Developer may request, in writing, the applicable below deferred payment option to pay the General Water Facilities Charge for each parcel under the following agreed terms. Charges may not be deferred for any project which includes commercial, or other multi-family/multi-unit dwelling complexes uses such as apartment complex and mobile home parks.

3. Payment Option:

- a. One-third of the Water Facilities Charge paid at the time to the District prior to the water plan submittal for review and/or approval by Nevada Department of Environmental Protection or Washoe County Health Department, and issuance of Will Serve Letter.
- b. One-third of the Water Facilities Charge paid at the time of commencement of construction of improvements upon the parcel, including grading and utility trenching.
- c. One-third of the Water Facilities Charge paid at the completion of improvements upon the parcel or at time of customer's request for water service to the parcel.

Project shall not be eligible for water service, and the District shall have no obligation to set water meters or provide water service to any portion of the project until General Water Facilities Charges have been paid in accordance with this Rule. No customer or developer may have in excess of one parcel map/subdivision project with payments being made under the above schedule pending completion of the payments to the District at any one time. For these purposes, "customer" includes family members of the customer and what would be in the District's sole discretion, the customer's closely related business entities.

The District shall have a perpetual lien on the subject property for any payment due under this Rule.

Rights to make the partial payments allowed herein shall not be transferable to a new owner without the District's prior written approval. In the event that any one or more of the up to 4 parcels subject to this partial payment schedule shall be sold or transferred to another owner in any manner whatsoever, the balance of the partial payments unpaid at the time of transfer of such parcel(s)

shall be due in full.

Refund Procedure:

In the event an applicant cannot develop parcel(s), any request for a refund must be approved by the Board of Trustees. Consideration of District bonded indebtedness obligations and the District's financial condition shall be of primary importance in decisions on such refunds. Refunds shall be considered only on a case-by-case basis. All requests for refund of a facility charge must be submitted

in writing no later than six (6) months from the date of payment of first payment of the facility charge. Refund will be subject to **\$100.00** administrative fee, per occurrence. No refunds will be considered if map has been recorded or if taps have been installed.

D. Special Conditions:

1. Service hereunder shall be subject to the District Rules and/or Regulations applying to water service, which are incorporated herein by reference, except insofar as such rules and regulations are in conflict with this Rule, in which event the provisions of this Rule shall control.
2. Only duly authorized employees or agents of the District will be authorized to install service connections.
3. All street cut permits will be obtained by District personnel, unless construction is being done by the contractor in which case the contractor or property owner will obtain the permit.
4. Some property in the District may be serviced by the property's own private well water supply. On those properties a water meter has been installed per the provisions of Rule No. 22 I C. In the event the owner of such property makes application to replace the private well water supply to the property with water to be supplied by the District, the hookup charge set out in Paragraph C above shall apply. However, the Applicant shall be credited toward that charge the cost to the District, at the time of purchase, of the water meter being then utilized to meter water flow from the well (if that water meter is also to be relocated to the District's water service connection point).

5. Any existing customer who makes modification to his existing water line size, character or extent of the equipment or operations for which the service is utilized shall immediately file with the District office a modification form.

Upon receipt of such form, the District will determine the following:

- a. If the modifications are to such an extent that the water used on the subject property exceeds that water allocated to the property under the water allocation map defined in Rule No. 2, I, A 3, the customer will be required to purchase and dedicate the needed additional water rights per Rule No. 2.
- b. If the modification is to a commercial or industrial property and results in an additional new and separate commercial or industrial business, all appropriate charges set out in this Rule shall apply to the customer, as a new customer. It shall be presumed that if a customer receives a new business license for such additional business, these charges apply.

### III. INSTALLATION FEES

#### A. New Customer Setup Fees:

For initiation of service to a new customer, the District shall charge the Customer for either replacing or reading a meter at an existing installation, regardless of length of time service was provided, as follows:

<u>Service Connection</u>	<u>Fee</u>
3/4 inch	<b>\$15.00</b>
1 inch	<b>\$15.00</b>

For any service connection in excess of 1", a charge to the Customer equal to **\$25.00** plus the actual cost of the materials and labor of the District for such replacement or reading shall be paid.

#### B. Reinstallation Of Disconnected Service Fees:

In the event service has been disconnected for non-payment of water and/or sewer bills, the same customer shall be subject to a reconnection charge as follows:

<u>Service Connection</u>	<u>Fee</u>
3/4 inch	<b>\$40.00</b>
1 inch	<b>\$40.00</b>

If payment is made after the last day for payment prior to disconnect and the service has not been disconnected but the service technician has been dispatched to perform the disconnection the customer shall pay a **\$40.00** service connection fee.

When a Customer requests to restore delivery of water before 4:30 pm on a regular work day, the District will make every effort to restore delivery of water on the day of the request. Otherwise, after 4:30 pm restoration will be within District regular business hours the following regular workday from time the request is made.

For any service connection in excess of 1" (i.e. commercial/industrial accounts), a charge to the customer equal to **\$10.00** plus the actual costs of materials and labor of the District for such replacement shall be paid.

C. Special Conditions:

Services hereunder shall be subject to the District Rules and/or Regulations applying to water services which are incorporated herein by reference, except insofar as such rules and regulations are in conflict with this Tariff, in which event the provisions of this Tariff shall control.

IV. IRRIGATION SERVICE

- A. Where a customer utilizes Irrigation Service as defined in Rule No. 1, which irrigation water is to irrigate common areas owned or administered by Homeowner's Associations and apartment complex, or to irrigate public property grounds such as schools, parks and recreation fields, or for irrigation service to properties utilizing commercial or industrial service etc., a water meter shall be installed to measure such use. District's Rule No. 2 Exhibit B Water Rights Contribution determines the amount of water rights to be dedicated to the District for such Irrigation Service.