
PIPELINE

YOUR SUN VALLEY GENERAL IMPROVEMENT DISTRICT NEWS

A MESSAGE FROM YOUR BOARD OF TRUSTEES



Sun Valley General Improvement District understands these are trying times for some households experiencing financial hardships and some whose health was impacted due to COVID-19.

As our Governor continues to open our state back up, Sun Valley General Improvement District will resume back to normal business practices effective July 1, 2020; this includes reinstating the credit/debit card service fee and non-payment disconnects. The District unfortunately cannot waive your bill but is available to work out a payment plan to help you get caught up on your balance. If you have an outstanding balance, please call and speak with our Customer Service Department before June 30, 2020 to arrange for a payment plan that works for both parties to avoid being disconnected.

The Board of Trustees understands the importance of our Parks and what they provide to our community. That is why making decisions to cancel certain events, programs, and the 2020 pool season was difficult. While the Pool may be closed to the public, the District has chosen to use this time to perform repairs using funds from the Recreation Fee. The health and safety of our community and District staff comes first. The District is reminding park users to continue to practice social distancing with others while enjoying your parks.

Please visit the District's website and calendar to stay up-to-date on District business and events.

Sincerely,
Sun Valley General Improvement District Board of Trustees

Have questions or topics you want us to cover in one of our next Pipelines? Please email us at info@svgid.com.

The Sun Valley General Improvement District is an equal opportunity provider and employer.

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IMPORTANT DATES

- June 11th & 25th District Board Meetings
- July 4th Independence Day (District office closed July 3rd)
- July 9th & 23rd District Board Meetings
- August 13th & 27th District Board Meetings
- September 7th Labor Day (District office closed)
- September 10th & 24th District Board Meetings

COMMUNITY SERVICE AWARD

The Sun Valley community is encouraged to nominate local people and/or businesses that go above and beyond to improve the quality of life for the our community for the Community Service Award. The award winners will be recognized and presented with a plaque by the District Trustees. Please submit nominations to jmerritt@svgid.com by September 30, 2020.

ILLEGAL DUMPING

The District encourages reporting illegal dumpsites that need to be cleaned, please call **775-329-DUMP (775-329-3867)**. To report illegal dumping, waste or vehicles, call Washoe County Sheriff's Office dispatch at **775-785-WCSO (775-785-9276)**.

WATERING DAYS

The District encourages water conservation year-round. With a dry winter we all have to do our part to help conserve water. The District recommends following Truckee Meadows Water Authority's schedule to water three times per week. Odd address days are Wednesday, Friday and Sunday and even address days are Tuesday, Thursday and Saturday. For more water conservation tips visit District's website svgid.com/customer-info/conservation.

ANNUAL PHOTO CONTEST

The District is accepting photo submittals for this year's photo contest. The photo contest is open to all District customers and photos must be photographed within Sun Valley. Visit the District's website for a complete set of contest rules. Cash prizes will be awarded for 1st, 2nd and 3rd place and photos will be displayed in the District office. Submittal deadline is September 30, 2020. You may submit your photo on the District's website www.svgid.com/contest.

WATER QUALITY REPORT

The District is proud that our drinking water continues to meet all state and federal drinking water quality standards as it has for more than 50 years. We know the quality of your drinking water is important to you and we take drinking water regulations very seriously. To view the Report please visit the District's website <https://www.svgid.com/customer-info/water-quality-report> or if you have any questions please contact the District's Public Works Director.