RULE NO.

1. **DEFINITIONS**

2. DESCRIPTION AND LIMITATIONS ON SERVICE

- I. WATER
 - A. Quantities
 - B. Quality
- II. SEWER
 - A. In General
 - B. Capacity Limitations
- III. WILL SERVE
 - A. Requirements Prior To Will Serve Commitment

3. APPLICATION FOR SERVICE AND GENERAL MATTERS

- I. APPLICATION FOR SERVICE
 - A. Contents
 - B. Effect of Application
 - C. Purpose
- II. SPECIAL CASES
- III. WAIVER OF FEES, CHARGES, ETC.

4. NOTICES

- I. NOTICES TO CUSTOMERS
 - A. In writing
 - B. Exception
- II. NOTICE FROM CUSTOMERS

5. RENDERING AND PAYMENT OF BILLS

- I. RENDERING OF BILLS
 - A. Metered Service
 - B. Proration Of Bills
- II. PAYMENT OF BILLS AND PENALTY FOR NON-PAYMENT

6. DISCONTINUANCE AND RESTORATION OF SERVICE

- I. WATER SERVICE
 - A. Customer's Request For Discontinuance Of Water Service
 - B. Discontinuance Of Water Service By District
 - C. Restoration Of Water Service And Charge For Same
- II. SEWER SERVICE
 - A. Policy
 - B. Discontinuance In Exceptional Circumstances
 - C. Notice
 - D. Capping Of Illegal Sewer Lines
 - E. Charges
 - F. Restoration Of Sewer Service
- III. REFUSAL TO SERVE
 - A. Conditions For Refusal
 - B. Notification To Customers

7. INFORMATION AVAILABLE TO THE PUBLIC

- I. GENERAL INFORMATION
 - A. Water Quality Report
 - B. Rules And Regulations
- II. RATES
- III. NEW OR REVISED RATES
- IV. REQUEST FOR PUBLIC RECORDS

8. CONTINUITY OF SERVICE

- I. EMERGENCY INTERRUPTIONS
- II. SCHEDULED INTERRUPTIONS
- III. APPORTIONMENT OF WATER SUPPLY DURING TIMES OF SHORTAGE
- IV. LANDLORD STANDBY AGREEMENT

9. MAIN EXTENSIONS, FACILITY ADDITIONS, AND HYDRANT INSTALLATIONS

- WATER AND SEWER MAIN EXTENSIONS, AND FACILITY ADDITIONS
- II. HYDRANT INSTALLATION

10. FIRE PROTECTION

- I. GENERAL
- II. USE OF FIRE HYDRANTS

11. ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

- I. ESTABLISHMENT OF CREDIT
- II. RE-ESTABLISHMENT OF CREDIT

12. DEPOSITS

- I. AMOUNT TO ESTABLISH OR RE-ESTABLISH CREDIT
- II. APPLICATION TO UNPAID ACCOUNTS
- III. RETURN OF DEPOSITS

13. TEMPORARY SERVICE

- I. ESTABLISHMENT OF TEMPORARY SERVICE
- II. CHANGE TO PERMANENT STATUS

14. DISPUTED BILLS

15. WATER SERVICE CONNECTIONS AND CUSTOMER'S FACILITIES

- I. INSTALLATION
 - A. Water Service Connections
 - B. Protective Devices On Water Service Connections
 - C. Maintenance
 - D. Right Of Access To Premises Of Customer
 - E. Responsibility For Loss Or Damage

16. NEW DEVELOPMENT

- I. NEW DEVELOPMENT
 - A. Plan Check Fees
 - B. Provision
 - C. Payment Of Truckee Meadows Water Authority's Water Sustainability Fee
 - D. Preliminary Capacity Study Deposit
 - E. Engineering Design Of Facilities
 - F. Facility Extension Deposit / Trust Account
 - G. Phasing Of Construction
 - H. Failure To Develop

17. SERVICE AREA

18. INTERPRETATIONS AND DEVIATIONS RELIEF ON APPLICATION ON OWN MOTION

- I. RELIEF ON CUSTOMERS'S APPLICATION
- II. RELIEF ON DISTRICT'S MOTION

19. WATER METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

- I. TESTS
 - A. Prior To Installation
 - B. On Customer Request
- II. ADJUSTMENT OF BILLS FOR METER ERRORS
 - A. Fast Meters
 - B. Slow Meters
 - C. Non-registering Meters

20. SERVICE TO SEPARATE PREMISES; CONVERSION OF JOINT METERED PREMISES, AND RESALE OF WATER

- I. EXISTING SERVICES AND CONVERSION REQUIREMENTS
 - A. Conversion Required
 - B. Conversion Not Required
 - C. Bills For Water And Sewer
- II. FUTURE SERVICES
- III. RESALE OF WATERS

21. WATER SERVICE RULES, FEES, CHARGE AND RATES

- I. METERED WATER RATES. FEES AND CHARGES
 - A. Availability Of Water Service
 - B. Applicability Of Water Rules, Rates, Fees and Charges
 - C. Water Revenue System
 - D. Accessory Dwellings
 - E. Infirm Care Units
 - F. Non-Taxpaying Customers
 - G. Special Conditions

II. WATER SERVICE CONSTRUCTION CONNECTION RULES, RATES, FEES AND CHARGES

- A. Availability Of Water And Service Connection
- B. Applicability Of Water Service Connection Rules, Rates, Fees, And Charges
- C. Fees And Charges For Taps And Water Facilities
- D. Special Conditions

III. INSTALLATION FEES

- A. New Customer Set-up Fee
- B. Reinstallation Of Disconnected Service Fees
- C. Special Conditions

IV. IRRIGATION SERVICE

22. SEWER SERVICE RULES, RATES, FEES AND CHARGES

- I. SEWER RATES FOR SERVICE CLASSIFICATIONS-GENERALLY
 - A. Availability And Requirement Of Sewer Service
 - B. Modification Of Existing Sewer
 - C. Water Meter Requirement
 - D. Properties With Well Water Capability
 - E. Special Charges For Unauthorized Uses
 - F. Guidelines For Customer Charges
 - G. Accessory Dwellings
 - H. Infirm Care Units
 - I. Maintenance
 - J. Right Of Access To Premises Of Customers
 - K. Responsibility For Loss Or Damage

II. SEWER REVENUE SYSTEM

- A. Capitalization Fund
- B. Fees, Penalties And Extraordinary Charges
- C. The User Charge System

- III. SEWER RULES, RATES, FEES, AND CHARGES FOR RESIDENTIAL SERVICE CLASSIFICATIONS
 - A. Applicability
 - B. Sewer Service Charge
 - C. Establishing Sewer Service Charge
 - D. New Customer Set-up Fee
 - E. Emergency Service Fees
- IV. SEWER RULES, RATES, FEES, AND CHARGES FOR MULTIPLE UNIT COMPLEXES SERVICE CLASSIFICATION
 - A. Applicability
 - B. Sewer Service Charge
 - C. New Customer Set-up Fee
 - D. Emergency Service Fees
- V. SEWER RULES, RATES, FEES, AND CHARGES FOR COMMERCIAL AND INDUSTRIAL SERVICE CLASSIFICATION
 - A. Applicability
 - B. Sewer Service Charge
 - C. New Customer Set-up Fee
 - D. Emergency Service Fees
- VI. SEWER SERVICE CONNECTION RULES, RATES, FEES AND CHARGES
 - A. Separate Services
 - B. General Sewer Facilities Charge
 - C. Customer Refusal to Connect
 - D. Sparks' Inspection Fees
 - E. Tap Fee
 - F. Additional Charges
 - G. Refund Procedure
 - H. Special Conditions

23. ADDITIONAL CHARGES

- I. PLAN CHECKING FEE AND CONSTRUCTION INSPECTION FEES
 - A. Notice
 - B. Plan Check Fee
 - C. Construction Inspection Fee
- II. RETURN CHECK / DISPUTED DEBIT/CREDIT CHARGE
- III. CREDIT/DEBIT CARD/ONLINE PAYMENT SERVICE FEE
- IV. FACILITY DAMAGE FEES

24. ANNEXATION

- I. APPLICATION FOR ANNEXATION
- II. MATTERS TO BE DETERMINED PRIOR TO FINAL ANNEXATION
- III. ANNEXATION AND HEARING THEREON
- IV. OTHER CHARGES

25. GENERAL PROVISIONS

- I. WORDS AND PHRASES
- II. SEPARABILITY

26. SOLID WASTE COLLECTION RULES AND/OR REGULATIONS DEFINITIONS, RULES AND REGULATIONS

- I. DEFINITIONS
- II. GENERAL REGULATIONS
- III. GARBAGE/RECYCLABLES STORAGE
- IV. CONTAINERS
- V. REFUSE OWNERSHIP AND RESPONSIBILITY
- VI. RECYCLING PROGRAM
- VII. BILLING PROCEDURES
- VIII. RATES
- IX. PENALTIES FOR VIOLATIONS

27. SPHERE OF INFLUENCE SERVICE AREA

28. RECREATION

- I. PURPOSE
- II. POLICIES
 - A. Definitions
 - B. User Groups
 - C. Service Levels
 - D. Smoke-Free/Vape-Free Policy
 - E. Recreation Fund Policy
 - F. Park And Facility Naming Policies And Procedures
- III. RESPONSIBILITIES
 - A. Policy Guidelines
 - B. Government And Non-Profit Organizations
 - C. Deposits And Refunds